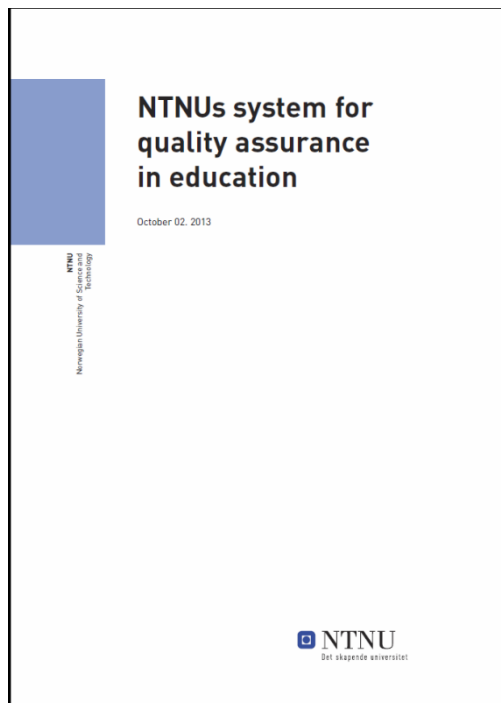


Quality assurance in education at NTNU



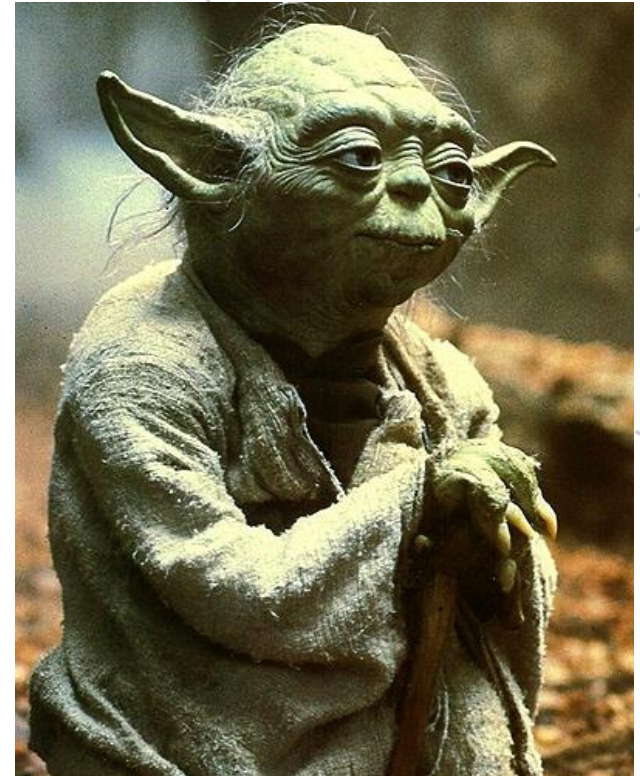
NTNU has revised the system for quality assurance of education

- New elements:
 - **Survey** among all students at least each third year.
 - **3 reference group meetings each semester the subject is taught.**
 - The course report and the reports from the reference group meetings are entered into a **database** which is accessible for all students and staff at NTNU.
 - All study programs are evaluated at least each 5th year.
 - Plans of action for development of all programs of study and the teaching of all departments are approved by the dean based on input from the study programs and departments.
 - Report problems – **New problem report page** for students. If you discover that the normal quality assurance system for education does not work as intended, you can report the problem directly.



Roles: The course coordinator

- Establish a **reference group** and arrange three meetings.
- Write a **course report** after the teaching semester and exam are finished.
- Make sure the course report and reference group reports are **available** for the current and next group of students..
- Make sure the program coordinator and head of department obtain the evaluation report.
- Do a **survey** among all the students taking the course at least each third year.
- **Develop** the course on the basis for the evaluation report.



Roles - Students

- Join reference groups, write the reference group report and give input to the members in the reference group.
- Elect student members in program boards, management teams and boards at different levels at NTNU.
- Be updated on the learning objectives of the various courses and the study program you follow as a student.



Student and professor cooperating ?

Roles – The reference group

- The group represents the students in three meetings during the semester.
- Writes an independent report after each meeting which is attached to the course report.
- At least three students take part, but there should be at least one student representative of each study program taking the course.
- In courses with few student, all the students may constitute the reference group.
- The reference group shall be in contact with the rest of the students and represent them in the reference group meetings.
- The students in the reference group write the reference group reports.

Links to the education quality assurance system

- Description of the system at www: <http://www.ntnu.no/utdanningskvalitet/>
- All details can be found on the internal pages:
<https://innsida.ntnu.no/wiki/-/wiki/English/Quality+assurance+of+education>
- Page for reporting problems : <https://innsida.ntnu.no/avvik>
- Database for course reports etc.:
<https://irom.ivt.ntnu.no/ivt/adm/kvalitetssikring-utdanning/>